

a little CRC...

NCRC is Now Closed on Saturdays

For the past five years NCRC have been proud to offer generous opening hours to our customers. Sadly, from the 21st May onward, we will no longer be opening on Saturdays. The NCRC will still be open 38 hours per week: Mon-Wed 10am-5pm, Thursday 10am-6pm, Friday 9am-6pm. Our major contract with the State Government specifies our minimum opening time to be 25 hours per week, so we believe the 38 hours we are opening should still be considered exceptional.

The reason we can no longer support our Saturday customers is not too surprising: cost. More specifically, the cost of penalty rates. To date our staff, employed under Federal Minimum Conditions, have not received any penalty rates for Saturday work. However in 2015 CRCs got together and commissioned a report from an Industrial Relations consultant. This report provided the advice that for most CRCs it was recommended to employ staff under the *Social and Community Services Award*. After conducting our own research into this the NCRC committee resolved that, starting from 1 July, all our staff excepting our trainee would be moved to the award. Most of our neighbouring CRCs have also accepted the suggestion to move (non trainee) staff to this award.

One of the conditions of the new award is that Saturday work will attract penalty rates. Once the advice of the IR consultant



Tel: 9776 7330
Fax: 9776 7338
PO Box 133,
Northcliffe 6262

was accepted neither the staff nor the committee had any choice in this matter.

On average, over the past twelve months, we had 7 customers per Saturday (median) walk through the door. We were not able to justify the cost of continuing Saturday opening under these circumstances. Penalty rates will also make it more expensive for those who wish to rent our facilities on a Saturday for birthdays, as has been done in the past.

We hope our customers will be understanding of this change. In my own opinion the NCRC was without a choice in either of these recent decisions.

Manager, Graham Evans



Thanks to all who entered the Mirror World photo competition and exhibition. This year 196 photos were submitted by 26 people. We are now culling this down to 20-40 photos for our exhibition which we plan to open by the 19th July. Details will be forthcoming.

Prizes will be awarded at the time of the exhibition and exhibition attendees will have a chance to vote in a People's Choice award and to play around with our 'selfie station'.

Our 'Digital Camera Technical Workshop', planned for 30 April, was cancelled due to low numbers. Please tell us if you're interested so we can reschedule. Learn about your camera's manual settings: ISO, apertures, shutter speeds, histograms, white balance, exposure compensation, bracketing, focal lengths and more...

Your CRC receives support from



**ROYALTIES
FOR REGIONS**