

Trainee Position Vacant

Traineeship Opportunity - Certificate III or IV in Business

Commencement: March 2021, 18 month contract

Hours: 21 per week roster negotiable

Wage: \$22 per hour

IS THIS OPPORTUNITY FOR ME?

The trainee will work alongside existing CRC Staff, our Manager and CRC volunteers. Duties will include customer service, cash handling, recording statistics and data entry, assisting customers with computer tasks, regular cleaning duties, opening and closing the centre and supporting CRC event delivery and projects. The successful applicant will need to quickly develop their capabilities to operate CRC services and in time will be able to staff the centre solo.

THE IDEAL APPLICANT WILL BE...

...a hard worker and a self starter who can identify and perform useful tasks in the workplace, who never hesitates to do the work, who is reliable, trustworthy and accurate. You are keen to learn; a listener and a communicator; self reliant; and have basic computer skills.

WHO ARE WE?

Northcliffe Community Resource Centre is a locally managed not-for-profit association. We provide computer training and support, Centrelink and internet access, laser printing, a photo 'lab', kids computing, access to online government services, room hire, and business and social development initiatives, activities and events.

DO YOU KNOW ANYTHING ABOUT VIDEO?

In 2021 NCRC will be developing audio and video broadcasting facilities which we will make use of for community projects, and which we will make available for rent. Using a program called *Lightworks* for video editing, we expect to be producing content for Youtube and other video platforms, and assisting others to produce such content. An applicant who can show a history, aptitude or active interest in the development of video content (including personal videos) will get bonus points from our selection panel.

WHAT IS A TRAINEE?

Trainees undertake study in the workplace in conjunction with their work duties. CRC trainees generally study in the area of Business. Studies are managed by a separate training organisation and are estimated to take up 25% of a trainee's time in the workplace. Therefore trainees are paid 75% of our normal wage (the rate listed at the top of this advert is the actual gross salary you will receive). NCRC will pay your training fees. Trainees are expected to be self guided and self motivated in their studies however they receive several visits per year from their training organisation. Mentoring and assistance is available from CRC staff and work performed at the CRC contributes to your qualification.



tion. Trainees may be involved in several one day work placements with our partner organisations and may have an opportunity take a Leeuwin Sail Training adventure with other trainee from CRCs around the state.



SELECTION CRITERIA

Essential Selection Criteria

- Written and oral communication skills
- Basic Math skills and computer skills.
- A history of hard work, being a self starter, and of performing tasks as directed.
- Willingness & aptitude in providing computer and smartphone assistance to beginners.
- Willingness or history of involvement in community projects.
- Ability to pass a Working With Children check.

Desirable Selection Criteria

- Customer service and/or cash handling experience.
- Experience in creating documents.

Bonus Points

- Interest and/or experience in creating video content.
- Interest and/or experience in desktop publishing (creating pamphlets, labels, notices).
- Interest in art, design, photography or related area.
- A vision for the future of Northcliffe.
- Advanced computer skills.

APPLYING FOR THE POSITION

Your application in writing should include:

- a maximum of 2 pages addressing selection criteria above
- a 1 page cover letter AND a resume (generally 1-3 pages).

Your resume should list 2 or 3 referees.

Assistance to apply is available at the NCRC.

Application COB Friday 5th March 2021

Enquiries: Graham Evans, in person at NCRC, or phone 97767330.

Lodge in person at Northcliffe CRC, or, mail to Graham Evans, NCRC, PO Box 133 Northcliffe WA 6262, or, email ncrc@northcliffe.org.au

Monday, Tuesday, Wednesday 10am to 5pm • Thursday, Friday 10 am to 6pm



Tel: 9776 7330
PO Box 133
Northcliffe 6262
ncrc@northcliffe.org.au

We are a not-for-profit organisation supported by the Northcliffe Community and DPIRD:



Department of Primary Industries and Regional Development